SFO

San Francisco International Airport

August 1, 2014

The Honorable Jackie Speier
U.S. House of Representatives
155 Bovet Road, Suite 780
San Mateo, CA 94402

Dear Representative Speier:

Thank you for contacting me with your concern regarding the departure of Kalitta Air, LLC flight CKS2837 from San Francisco International Airport (SFO) at 2:57 a.m. on July 29, 2014. I was greatly concerned to learn about the unacceptable disturbance to residents in the cities near the Airport. I immediately asked my staff to investigate why this flight did not correctly adhere to the Airport's Fly Quiet Program nighttime noise abatement procedures.

As you know, Kalitta Air is an infrequent user of SFO, having operated 22 departures since 2010. These departures have all appropriately followed the Fly Quiet Program nighttime noise abatement procedures with the exception of the July 29, 2014 flight. To ensure that no exception to the Fly Quiet procedure is made in the future, SFO's Aircraft Noise Abatement manager Bert Ganoung reached out to Captain Paul Bishop, Chief Pilot at Kalitta Air, and emphasized the importance of the Fly Quiet Program that was established as an initiative of the San Francisco International Airport/Community Roundtable to benefit the neighboring communities. The Airport reiterated the elements of the Fly Quiet Program nighttime preferential runway use and noise abatement procedures, including rejecting procedures that may be difficult for specific aircraft types or pilots to execute correctly such as the QUIET SIX departure.

Captain Bishop has informed us he will communicate these procedures to Kalitta Air pilots operating at SFO through his pilots' briefing and will emphasize that, safety and winds permitting, a Runway 10L/R departure over the bay is preferred to a straight out Runway 28L/R departure and right turning departures towards Brisbane should not be used. Captain Bishop requested your contact information so that he may communicate directly with you and extend his regrets for this disturbance to your constituents.

SFO is committed to vigilantly monitoring airline conformance with the Fly Quiet Program and will continue to work to meet the reasonable expectations of the cities near SFO. Please know how seriously I take this matter.

Should you have any further questions, I would be happy to answer them.

Very truly yours,

John L. Martin
Airport Director

cc: The Honorable W. Clarke Conway, Mayor, City of Brisbane
The Honorable Terry O'Connell, Mayor Pro Tem, City of Brisbane
The Honorable Clifford R. Lentz, Councilmember, City of Brisbane
The Honorable Lori S. Liu, Councilmember, City of Brisbane
The Honorable Raymond C. Miller, Councilmember, City of Brisbane
Tony DiBernardo, FAA, Sierra Pacific District Manager
Don Kirby, FAA, NorCal TRACON Air Traffic Manager

AIRPORT COMMISSION CITY AND COUNTY OF SAN FRANCISCO

EDWIN M. LEE *MAYOR* | LARRY MAZZOLA *PRESIDENT* | LINDA S. CRAYTON *VICE PRESIDENT* | ELEANOR JOHNS | RICHARD J. GUGGENHIME | PETER A. STERN | JOHN L. MARTIN *AIRPORT DIRECTOR*

Post Office Box 8097 San Francisco, California 94128 Tel 650.821.5000 Fax 650.821.5005 www.flysfo.com